

Sturdivant-Progress Water Supply Corporation

241 Village Bend Rd.

Mineral Wells, Texas 76067

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Officers: President Scott Royal, **Vice-President-** Jeff Smith

Secretary-Treasurer- Penny Snow, **Assistant Secretary -Treasurer** Shawn McDougal

Directors present: Mike Johnson, Nathan Buschow, Steven Byrom, Sarah Hahs

Also present: Office Manager, Rebekah Da Vault,

Visitors: Chase Lerma, GM Lake Palo Pinto WSC and James Smith, Texas Rural Water Association

Call to Order/Invocation/Verification of Quorum

Called to Order by President Scott Royal at 5:00 pm August 14, 2024

A Quorum was verified, 8 of 9 Directors present

Approval of the Minutes:

Made by: Nathan Buschow

Seconded: Steve Byrom

Passed: motion carried without dissent.

Sarah Hahs made a correction to the minutes of July 10th that the GM be given opportunity to resign through end of July or (July 31) or terminated immediately July 11

Sean McDougal made the motion **Steve Byrom** seconded the motion

Passed: Motion passed without dissent

Concerns of Customers: Luna used 17,000 gallons in 10 days and 56,000 for month. When they saw bill, they called and after that the water usage went back to normal. Didn't get leak report because they stopped usage at times. People should still have to pay lowest tier rate and if can't pay, they could pay out over 12 months according to Chase. This wasn't a leak it stopped overnight. Meters read low but never high. Burden of proof on customer of leak or faucet left on etc.

Clay Brown's meter didn't read several months and was just getting estimates when new meter was put in usage was there. Billy gave him adjustment from 384,000 gallons in May and June 24,000 gallons was still used only dollar amount was changed. Tier rate should be applied, and 12-month payout offered. **Motion** Clay Brown can pay low tier price and get it paid within 12 months

We are going to rewrite tariff and notify customers:

On customer complaints of high bills, Billy was changing water usage gallons amounts instead of dollar amount.

Water Loss reports are not useable right now, because they are so inaccurate. Implement changes September 24, Policy changes, things previous were handshake agreements. *Will start reading* master meters on date city does to get accurate readings of water loss

Nathan Buschow will write up a leak policy change for the Sturdivant Progress WSC Tariff concerning Bill adjustments if customer has a leak. We are going to a temp policy that will have lowest tier and they pay out in 12 months.

Our regulator can't ever give us answers or TCEQ what we need to do and then its wait and see another 6 months. Was some of problem Billy or communication with engineers causing problems of not getting things done? Wells been ready 4 years, and they are still not up and running. The 4 we had online need chlorinators to be approved. The wells are our alternative source of water, and this would add to our capacity and help our .6 problem.

There are a lot of dead taps and taps that are inactive that are hurting us on our count of available taps. In RV parks - 8 RVs equal 1 connection. The office, laundromat, and swimming pool each count as one connection.

Policy updating: Dead meters

We need to get a 5-year extension on our moratorium.

Old business:

Get bids on mowing every year

Big leak on Moore's water well drive

No meter changeouts

Shop door repaired

Window on backhoe fixed

Tank repaired temporarily here. TCEQ says we are in violation with storage capacity, but we don't have record. We may not need them except here at office. Engineers said we are in violation of storage capacity. Need 60000 now instead of 50000. Whole county is in a mess with selling more water than MW can produce after TCEQ inspection after bad snowmagedden. Should have realized water treatment plant was not being maintained years ago. Where did all the money go.

Outstanding violation with storage tank Calling Daphne Greene

Plans are to get rid of two tanks here. They are dangerous as is if seal failed, tank might come through building

Plan to talk with TCEQ Hibbs and Todd

Had to spend \$6400 on radiator and oil leak on Truck. Still cheaper than buying new trucks with only 165,000 miles

New Business

Need representative from Jacob and Martin. Jacob and Martin representative needs to be here to explain why all the holdups and give updates of where we stand and justify timeline. Bring all our current violations.

Look at storage /lift tank repairs. See what is needed to get lift stations where they need to be. They are concrete and only have one pump and need two pumps.

281 Lift Station Fence has been torn up by bulls needs to be 8 ft tall with barb wire out at top, need to get 3 bids if possible. 20 by 20 fence Get bids on privacy versus chain-link.

Jeff Fryer will be here at the September 11 Board meeting.

Personnel Policy and tariff to be worked on still

Rebekah needs a fireproof file cabinet safe with at least two drawers. They vary \$1000 to \$10,000. Still deciding on person to help Rebekah in office

Mr. Gilley still protesting his bill he hit water line that cut across his yard and didn't call and sent a letter from county inspector. He hasn't paid in three months. He had hit water line twice before. He thought we were

going to give him a price break. He hit our 4-inch main that runs across his yard. We billed him for breaking the line and water loss. \$1800.00 after adjustment. He works for a gas company but didn't call before he dug.

Mrs. Burks combined information from TCEQ and PUC about two meters on a property.

What equipment are we not using: Tommy says boring machine, old Vac machine, and big trencher can all be sold. He says boring can be done by someone else when needed. Maybe buy a little trencher or an adapter for excavator.

Advertising for General Manager. General Manager: Tommy is keeping record of what he is doing each day
What he would change if he was General Manager

Motion to adjourn:

Sarah Hahs: made motion

Jeff Smith seconded

Passed without dissent

Presiding Officer,

Secretary-Treasurer, Penny Snow